

runtriz

Receive A Text Alert With Each New Runtriz Request

Ensure every guest request is acknowledged without having to be tied to your desktop.

You can choose to receive a:

1. SMS to alert you that a request has been placed.
2. MMS to view the full request details in an attachment.

1. Login to your Runtriz portal. Navigate to **"Staff Management"** and then **"Staff Users"**. Create a new user or simply edit an existing user that will be receiving text alerts.
2. In the **"Email address"** field, enter the full, ten digit phone number for the device that will be receiving text alerts followed by the carrier's SMS or MMS gateway domains listed below.
(Example: 4061352468@vtext.com)
3. Next, access **"Staff Alerts"** within **"Staff Management"** to configure when to receive text alerts. For example, click the **"Immediate"** box to ensure the mobile device receives the alert as soon as a new request is sent to your platform.

Username
RSmith

Email address
✉ 40613524678@vtext.com

User Type
Administrator

Front Desk

This alert can be triggered at any time of day [Edit](#)

Team Member	Immediate	5min	10min	15min
✉ 40613524678@vtext.com	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

	SMS Gateway Domain	MMS Gateway Domain
Alltel	@sms.alltelwireless.com	@mms.alltelwireless.com
AT&T	@txt.att.net	@mms.att.net
Bell Canada	@txt.bell.ca	-
Boost Mobile	@sms.myboostmobile.com	@myboostmobile.com
Cricket Wireless	@sms.cricketwireless.net	@mms.cricketwireless.net
MetroPCS	@mymetropcs.com	@mymetropcs.com
Rogers Communications	@pcs.rogers.com	-
Sprint	@messaging.sprintpcs.com	@pm.sprint.com
Telus	@msg.telus.com	-
T-Mobile	@tmomail.net	@tmomail.net
U.S. Cellular	@email.uscc.net	@mms.uscc.net
Verizon Wireless	@vtext.com	@vzwpx.com
Virgin Mobile	@vmobl.com	@vmpix.com